

BEFORE THE NEXT UPDATE



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INSIDE

05

HOW WELL DO YOU KNOW THE PERSON YOU SPEND YOUR ENTIRE LIFE WITH - YOU?

06

ALCHEMY OF SWASTHYA
AWAKENING THE INNER INTELLIGENCE

07

TASTE YOUR ROBOT

08

FEAR OF FAILURE
A CHILDHOOD-BORN VICIOUS CYCLE

09

AI AND ANALYTICS LEADING THE SHIFT FOR FINANCE

10

SUCCESS WITHOUT THE SCARS
WHY KINDNESS IS YOUR SECRET CAREER SUPERPOWER

11

WHEN LEARNING COMES ALIVE
RETHINKING MODERN TEACHING AND LEARNING METHODOLOGIES

12

IT THAT MATTERS
TURNING TECHNOLOGY INTO A STRATEGIC GROWTH ENGINE

13

THE ART OF APOLOGIZING

14

AI AS A LEADERSHIP ADVANTAGE
TURNING CUSTOMER DATA INTO SALES STRATEGY & COMPETITIVE EDGE

15

FUTURE PROOFING TALENT
HOW HRS CAN USE AI TO FORECAST SKILLS 12-24 MONTHS AHEAD

16

GOOGLE'S AI INNOVATIONS ARE TRANSFORMING INDIA'S AGRICULTURE AND FARMER PROSPERITY

17

PEOPLE + BOTS

DRIVING OPERATIONAL EFFICIENCY IN THE NEXT-GEN GCC

18

YOUR GUIDE TO THE BEST AI STRATEGIES FOR 2026

UNLOCKING SMARTER OKRS FOR TODAY'S C-SUITE

19

USING AI & CLOUD PLATFORMS TO MAP, PREDICT & BUILD FUTURE TALENT

20

IS YOUR ORGANIZATION READY?

THE 2025 DPD P COMPLIANCE SHIFT

21

THE GREAT LIQUIDITY SHIFT

HOW GCCS CAPITAL MARKETS ARE COMPETING WITH GLOBAL HUBS

22

DIGITAL SUSTAINABILITY

GREENING THE BUSINESS INFRASTRUCTURE OF TOMORROW

23

DESIGNING LEARNING ECOSYSTEMS FOR THE AI-ACCELERATED ENTERPRISE

24

NAVIGATING ECONOMIC HEADWINDS

THE CFO'S PLAYBOOK FOR RESILIENCE

25

FROM SERVICE DELIVERY TO BUSINESS IMPACT

RETHINKING IT PARTNERSHIPS

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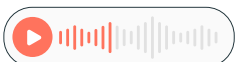
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HOW WELL DO YOU KNOW THE PERSON YOU SPEND YOUR ENTIRE LIFE WITH-YOU?



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We become fluent in the language of care for others but remain illiterate in the language of caring for ourselves. We know how to sense other people's emotions instantly, but struggle to name our own. We can explain what our friends need, but not what we need. And the moment we try to prioritise ourselves, the world is quick to hand us a label we internalise deeply: selfish.



GAYATRI SHINDE
CO-FOUNDER
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AWAKENING

THE INNER INTELLIGENCE

Here's a little observation for you: have you noticed how stress first shows up? Maybe heaviness in the chest, or a tightness in the shoulders, before anything else? That's the body sending a message. Stress ripples outward, triggers your sympathetic nervous system, floods you with cortisol, and if it lingers, it even shortens telomerase—the enzyme that determines the “age” of your DNA. Crazy, right? Our emotional patterns are literally sculpting our cells.



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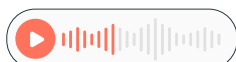
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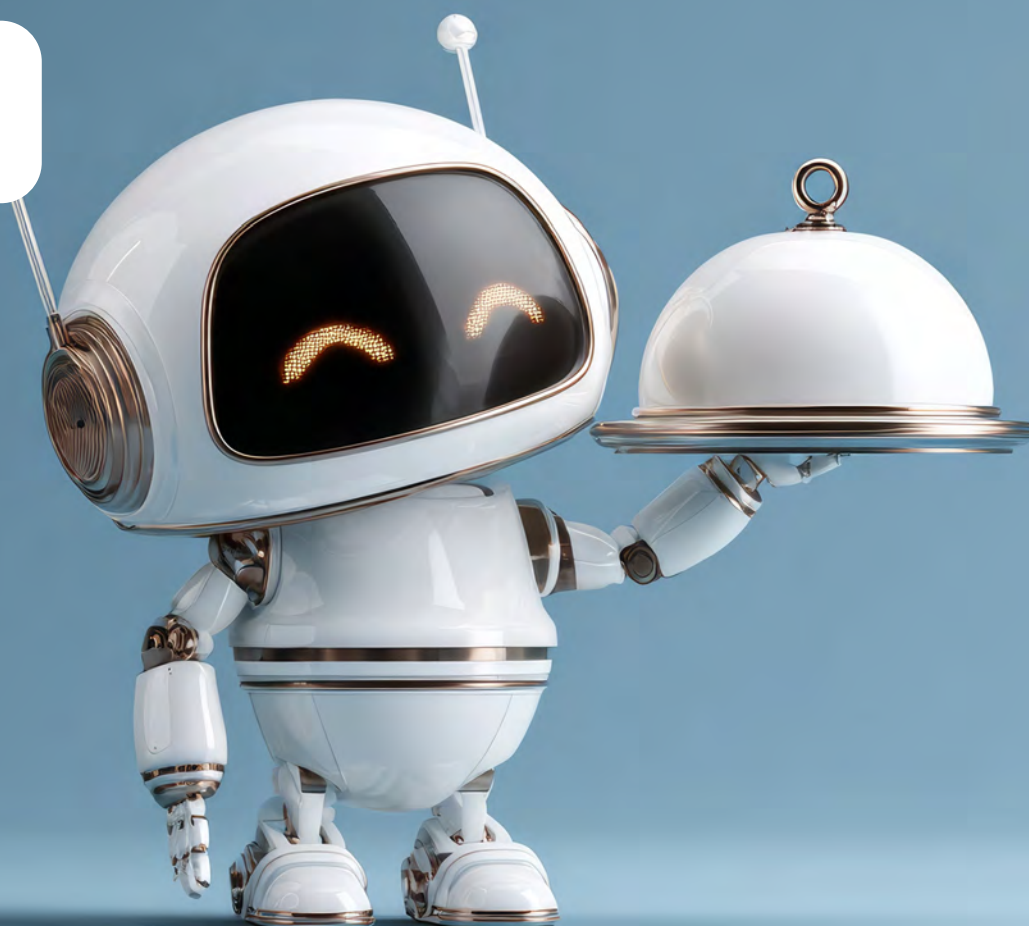


TASTE YOUR ROBOT

Soon we will be buying, using and eating various robots of your favourite flavour in vegetarian versions like strawberry flavour and non-vegetarian versions like smoky duck. One may wonder what the necessity of such a direction of research focus is and is it worth the attention and trust.



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PROFESSOR
CMR UNIVERSITY

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FEAR OF FAILURE



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The fear of failure doesn't operate in isolation. It becomes a self-reinforcing cycle which includes fear of failure emerges, risk-taking is avoided to prevent anticipated shame or disappointment, safe choices are repeated, limiting opportunities & growth experiences, reduced competence development from lack of exposure, lower self-trust and increased self-doubt, external validation becomes the substitute for self-validation and cycle repeats stronger than before.



APARNA VERMA
CO-FOUNDER
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AI AND ANALYTICS

LEADING THE SHIFT FOR FINANCE

We have experienced automation of AI in human tasks. AI in finance has transformed how finance teams think, act, and strategize. At the heart of this transformation is a new intelligence layer; algorithms that learn continuously, process large datasets, and surface insights that humans could never find on their own.



SATHYANARAYANAN KALYANASUNDARAM
EXECUTIVE DIRECTOR
SHARED SERVICES- US FINANCE CONTROLLER
DEXIAN

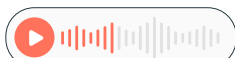
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WHY KINDNESS

IS YOUR SECRET CAREER SUPERPOWER

For a long time, the career world told us that this voice your Inner Critic was necessary. We were taught that to be a high achiever, you had to be your own toughest taskmaster.



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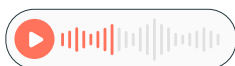
DR. NAGAMANI KRISHNAMURTHY
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WHEN LEARNING COMES ALIVE

About one and a half years ago, I was teaching basic science specifically Bernoulli's Principle to students in Thalavadi, a rural region in the Erode district of Tamil Nadu. Like many educators, I initially tried to explain the concept using familiar real-world references such as trains and washing machines.



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HARISH S
SENIOR PROJECT MANAGEMENT OFFICER
LAB OF FUTURE

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IT THAT MATTERS

For decades, IT was about keeping systems running. Today, it's about keeping the business running faster, smarter, and ahead of disruption. Welcome to the new age of enterprise IT: from support function to strategic powerhouse



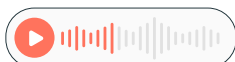
VENKATESH SRI KRISHNA PERUMAL
EXECUTIVE DIRECTOR
IT OPERATIONS
DEXIAN INDIA

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THE ART OF APOLOGIZING

Saying, "I'm sorry for the confusion," is not as impactful as "I'm sorry I gave you the incorrect time for the appointment. I sent you the message in a hurry this morning and did not double check what I had typed." The fact that you are pinpointing the exact problem reposes trust in the aggrieved party. As you also mention the reason for the mishap, the client will hope that the problem will not recur.



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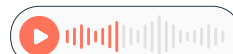
ARUNA SANKARANARAYANAN
PSYCHOLOGIST AND WRITER

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AI AS A LEADERSHIP ADVANTAGE

With technology continuously evolving, artificially intelligent systems can now capitalize on digital payments, ecommerce behavior and every other hyperlocal buying pattern to ensure the smooth conversion of complex customer data into real-time, revenue-generating insights.



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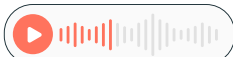


ROHIT TIWARI
SR. DIRECTOR - SALES & MARKETING
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FUTURE PROOFING TALENT



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Forward looking HR teams are increasingly adopting AI based skills intelligence platforms that are assisting in mapping current capabilities, identifying gaps in the existing workforce, forecasting future skill needs, and taking steps that help align future workforce decisions with business strategy.



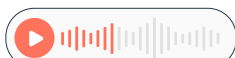
KAVITHA VINAYAGAM
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HUMAN RESOURCES
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GOOGLE'S AI INNOVATIONS

TRANSFORMING INDIA'S AGRICULTURE AND FARMER PROSPERITY



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What makes Google's agricultural AI suite truly transformative is its India-first design. The Agricultural Landscape Understanding (ALU) API and Agricultural Monitoring & Event Detection (AMED) API interpret Indian farmland with precision, from fragmented plots in Bihar to the varied crop cycles in Karnataka and the unpredictable monsoon patterns across central India.



VENKAT LAKSHMINARASIMHA

EXECUTIVE DIRECTOR

DISC — SOLUTIONS AND SALES — INDIA & MIDDLE EAST

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PEOPLE + BOTS

DRIVING OPERATIONAL EFFICIENCY IN THE NEXT-GEN GCC

Among the most promising automation trends is the adoption of Digital Twins, virtual replicas of processes, or even entire GCC operations. These twins simulate workflows, test process changes, and predict outcomes without disrupting real operations.



KUMAR RAJAGOPALAN
VICE PRESIDENT
STRATEGIC INITIATIVES AND COUNTRY HEAD INDIA
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YOUR GUIDE TO THE BEST AI STRATEGIES FOR 2026

Very different from traditional browsing, AI browsers are capable of thinking, acting, & adapting. Thus, browsing now is no longer a process of solitary research but a collaboration between humans and machines—where intent from your side meets intelligence from the other side.



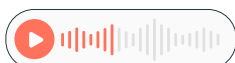
ANANTHAKRISHNAN BALASUBRAMANIAN
SENIOR DIRECTOR
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AI & CLOUD PLATFORMS

TO MAP, PREDICT & BUILD FUTURE TALENT



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Cloud computing platforms are evolving faster than traditional learning cycles. Built with embedded AI capabilities, cloud ecosystems like Microsoft Learn and Google Cloud Cortex are now tracking everything from error patterns and learning behavior to even past project works. Many GCCs in India are equipped with AI enabled cloud learning environments that can evaluate real time performance and keep track of deployment skills or the lack of it.



VISHAL CHAUDHARY

EXECUTIVE DIRECTOR

DEXIAN INDIA SOLUTIONS AND CONSULTING - INDIA SALES

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IS YOUR ORGANIZATION READY?

The DPDP Act's 2025 updates mark the moment India's data protection journey moves from conversations to consequences. What began in 2023 as a broad regulatory vision has now matured into a detailed, enforceable framework requiring organizations to rethink how they collect, store, use, and safeguard personal data.



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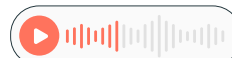
SANTHOSH KAPALAVAI
EXECUTIVE DIRECTOR
SHARED SERVICES- US FINANCE CONTROLLER
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THE GREAT LIQUIDITY SHIFT

Global banks, exchanges, broker-dealers, and asset managers are increasingly dependent on GCCs to fuel breakthroughs across trading, risk, and compliance functions. The availability of high-caliber expertise in mathematics, statistics, and computer science provides the necessary intellectual horsepower.



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SATHYANARAYANAN KALYANASUNDARAM
EXECUTIVE DIRECTOR
SHARED SERVICES- US FINANCE CONTROLLER
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GREENING THE BUSINESS INFRASTRUCTURE OF TOMORROW

For years, technology investments were evaluated primarily through the lens of performance. More power. More scale. More storage. But the landscape has changed. With energy costs rising, global regulatory frameworks tightening, and climate-induced disruptions becoming frequent, technology decisions are now business-critical sustainability decisions.



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EXECUTIVE DIRECTOR – IT OPERATIONS
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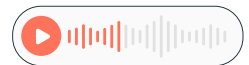
DESIGNING LEARNING ECOSYSTEMS FOR THE AI-ACCELERATED ENTERPRISE

Enterprise shift starts happening when employees start applying AI meaningfully in their daily work life. The more we do, the more we are faced with the realization that it is us who make the difference- the final judgement call that ensures accuracy, empathy and alignment. The key skill that we are speaking of is thus, the balance between capability and caution, which has to be learned with time and training and not with assumption.



RANJINI RAJASHEKARAN
SENIOR DIRECTOR- HUMAN RESOURCES
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NAVIGATING ECONOMIC HEADWINDS



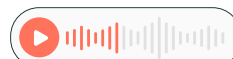
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Equally important is talent transformation. The finance professional of today is analytically fluent, digitally skilled, and commercially oriented. By investing in continuous upskilling and cross-functional collaboration, CFOs create finance teams that are not only resilient, but indispensable to business strategy.



NIRMAL NATH
EXECUTIVE DIRECTOR
FINANCE AND ACCOUNTING
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FROM SERVICE DELIVERY TO BUSINESS IMPACT

For decades, IT was considered mostly as a service provider, a function responsible for keeping systems functioning, resolving tickets, and delivering projects on schedule and within a budget. Success was monitored through operational outputs; uptime percentage, SLA compliance, and the number of issues closed each month. In many firms, IT's position was closer to back-office utility than a strategic growth engine.



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EXECUTIVE DIRECTOR-IT SOLUTIONS
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